Class policy

Enrolling in a Wren Music class means agreeing to what follows.

Enrolling

Once confirmed, each child's place is held for the whole term. Enrol using the website form; siblings may be included in the same submission. This policy applies to each child. I will write back to confirm each place or let you know if a class is full.

Fees

Fees are invoiced for the term in advance and are due by the Friday before the term begins. Payment is by PayID or bank transfer, and the details are on the invoice.

Missed classes

A missed class is not refunded or made up. The fee holds your child's place for the term.

Withdrawing

Email me at hello@wrenmusicperth.com.

Before the term starts, fees are refunded in full.

Once the term has started, the place is held for the rest of the term and fees remain payable.

If a class does not run

Classes are subject to minimum numbers. If a class does not have enough children enrolled it will not run, and your fee will be refunded in full.

If I have to cancel a single class, it will be rescheduled or credited.

In the hall

A parent or carer stays with their child for the whole class.

Siblings

A sibling is welcome in the room to listen. For the safety of the class activities, they cannot join the circle.

Photographs

I never show children's faces in advertising. Any photo I use is taken from behind or with the face obscured.

The enrolment form asks whether photos of your child may be used on the Wren Music website and flyers. You can change that answer at any time by emailing me.

Your rights

Nothing in this policy limits your rights under Australian Consumer Law.